

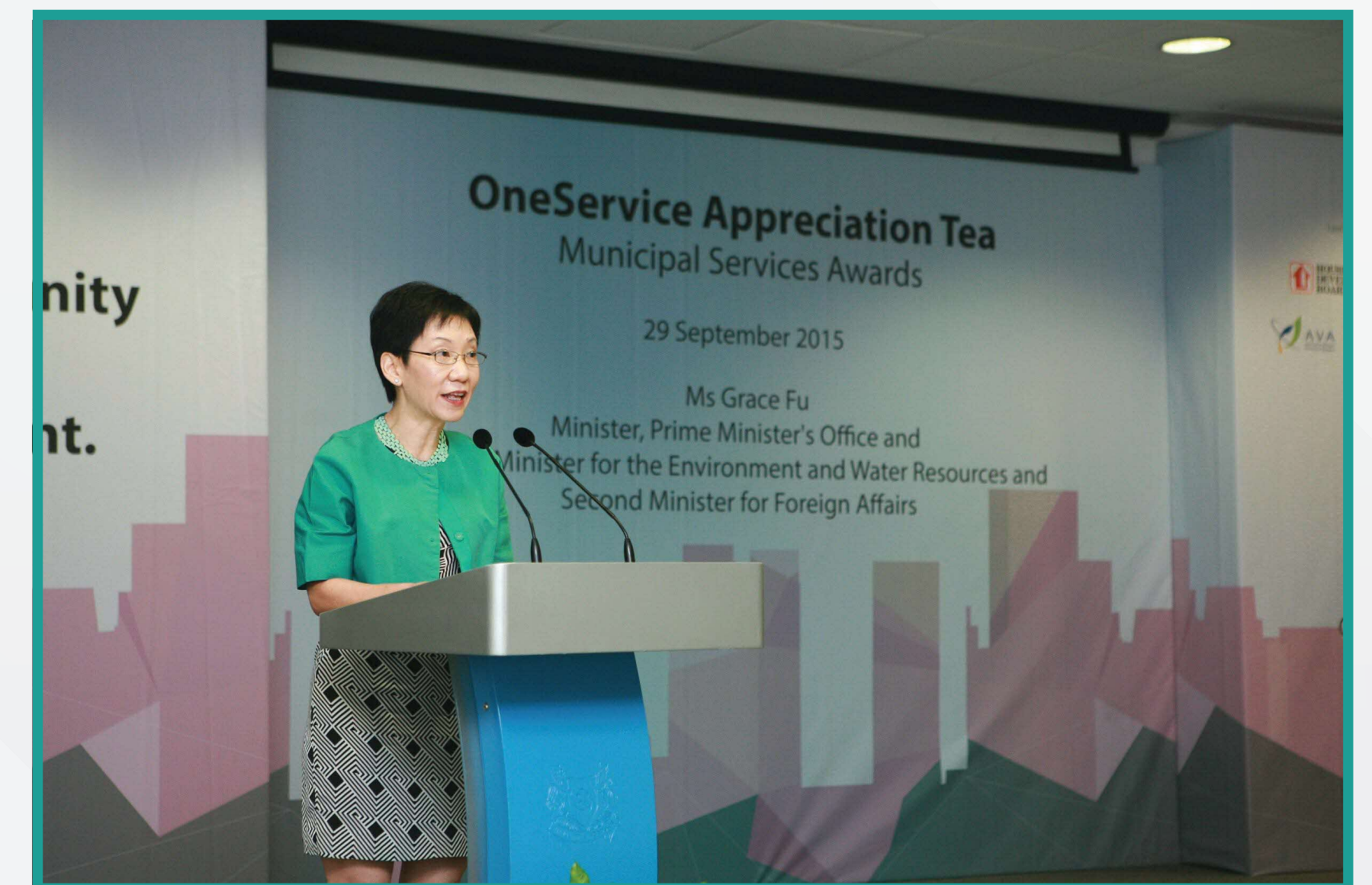
THE MUNICIPAL SERVICES AWARDS

The Municipal Services Awards (MSA) are presented annually by the Municipal Services Office (MSO) to encourage inter-agency collaboration and partnership with the community in municipal service delivery.

THROUGH THE YEARS

2015

The MSA was inaugurated in 2015, recognising individuals from partner agencies who demonstrated collaborative efforts in managing municipal issues. The first MSA ceremony was simply known as the “OneService Appreciation Tea and Municipal Services Awards 2015”.



Ms Grace Fu, then Minister-in-charge of MSO, at the inaugural MSA Ceremony in 2015.

2016

MSO structured the awards into two main categories – Team and Individual. The Team category recognises inter-agency teams for working together to improve municipal services. The Individual category is presented to individual officers from partner agencies who go beyond their duties to serve residents in the upkeep of their neighbourhoods.

2017

MSO expanded the MSA to include a Community category to reflect the growing importance of residents taking ownership and being involved in addressing municipal issues on the ground. The Community category recognises projects involving community partners who have contributed towards improving our living environment with partner agencies and town councils.

2022

MSO introduced the Love Our ‘Hood Award to recognise sustained efforts from community groups which consistently improve our living environment. The inaugural winners were the Cat Welfare Society and #EastCoastBeachPlan.

PRESENT

MSO has recognised partner agencies, town councils, and community partners, in coming together to address municipal issues in our neighbourhoods. MSO will continue to drive excellence and work with stakeholders to enhance our living environment and build an endearing home for everyone!



Ms Sim Ann, Minister-in-charge of MSO, delivering a speech at the MSA 2023 Ceremony.



The MSA plaque (left) was presented to recipients since 2015. Its design has been changed to a more sustainable, wooden design since the MSA 2021 Ceremony.